

Create-Lab: Creating you brand and visual identity in a day

Neil Whitehead 20th January 2025

Enterprising Futures •••••••

YOUR FEEDBACK IS VERY IMPORTANT TO US!!!

How was the masterclass, "Create-Lab: Creating you brand and visual identity in a day"?



Power of design and clear brand Narrative to give the customer a clear reason to buy!!!!!

workshop structure





stuff the way we work



stuff effectively works alongside the CEO establishing a clear vision and then through their commercially proven network plug-in specialist to deliver a coordinated customer experience leading to increased sales and profit.

stages of development for an SME business

stage 1	stage 2	stage 3	stage 4	stage 5	stage 6	stage 7	stage 8
define uniquene ss	establish vision and business plan	produce image and sales tools sales approach	team structure to support for sales.	financial control	investment strategy	plan trade show	exhibition
who is your customer	mastervisio n	identity	collaboration with partners	setting up profit and lose management accounts	share holding	come up with ideas	set up exhibitio n
what make you different from your competition	produce a clear power point presentation	brochure	define new staff	define costs	equity returns	plan content	practice sale ideas
create a mastervisio n	write up strategy documents	environment	define sales approach	tax understandin g	valuation s		sell
		product developmen t	4				

worshop agenda

- customer focus
- direct competitors
- indirect competitors
- map unique position
- establish what make you unique
- establish a master vision





focus on customers

define who your customer is



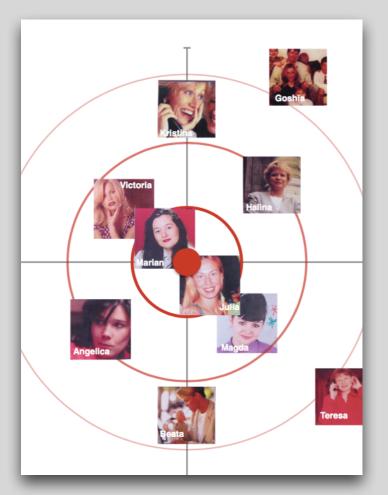


Customer		Salary	Age	Job	Magazines	Holidays	Retailers	Comments
Victoria		6K pm	28	Middle manager	International	Cyprus / Turkey	Mango / Zara / Massimo / Mohito	Fashion clothing - she 'loves' Mohito. Every day fashion - jewellery, accessories, jackets, skirts, handbags
Marian	1	2K pm	35-40	Admin / School teacher	Hello / Party	Home to parents or to the lakes and country side	C&A / Local markets	Special occasion purchases. Handbags, party dresses
Angelica			30+	Upper middle manager	Elle / Vogue International publications	Internationally	London/ International brands Deni Cler	Classic style for during the day / office. She buys dresses mainly
Magada	*		20	Student	Hot/ Glamour	With family or abroad with friends depending on finances	Cropp / H&M / Bershka	Might shop with mother and friends. Buys trousers / outwear / something special for weddings or special occasion.
Julia			25	Shop assistant / Waitress	Combination of Home magazines which include fashion	Locally, by the lakes	H&M / Reserved	Clothes for the family and dresses for herself. Aspires to look more like core customer.



define customer audience

commercial success will follow







Business end of the company creation.



line logic

- * Key to every business is to be clear about your product line so customer understand your business strategy.
- * Please list your offering in a structure as demonstrated in the diagrams.





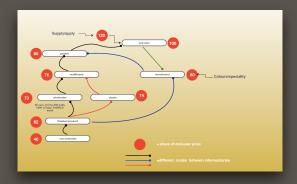
line logic

product	sectors	sector	sector
eg. magazine			
eg.food			
eg. retail			
eg manufacturing			



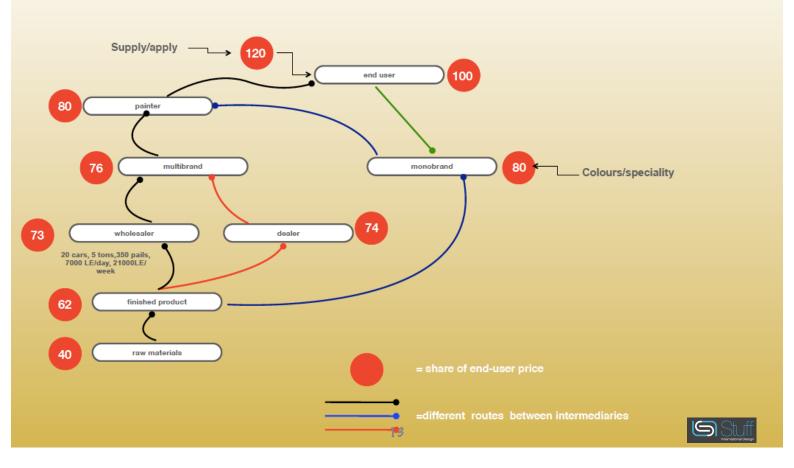
distribution strategy

* each company will have distribution channels to market and its important to focus on the margins in each of the channels.





example in the paint manufacturing industry



creation of business plan

once we have done the workshop each of you need to write a business plan to discuss with your mentor

company

sector

Strategy

- 1. What 5 things has your business already achieved?
- 2. What is your vision of the business by 2017?
- 3. Identify 5 SMART goals for your business in the next two years
- 4. How are you going to achieve these goals?
- 5. How are you going to build a team to implement your vision for the business? What skills and qualities should your team have?
- 6. Determine the cash flow for your business.
- 7. Determine profit and loss for your business.

Profit:

Losses:

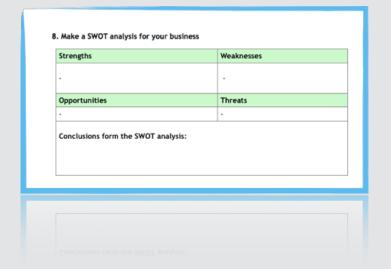
Some comments about the cash flow, profit and losses, the profitability model

ome comments about the cash flow, profit and losses, the profitability



swot analysis

define your strengths and weaknesses.





define goals

plan for the year 2016

Please complete the schedule in the table below NOTE: We planned the first 4 months with more details, the rest require additions and

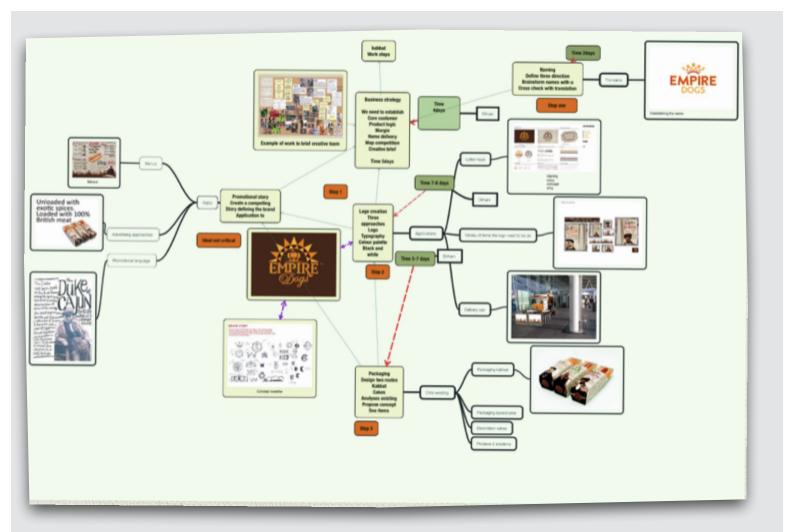
improvemen	ts	
Month	Work tasks	Details (who is involved, duration of tasks, etc.)
April		
May		
June		
July		
August		
September		
October		
November		
December		
January 2016		
February 2016		
March 2016		

ACTU	AL Jul - De	JUly	August	Sept	QTR 1	Oct	Nov	Dec	QTR 2	(L July
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on External	0				0				0	0
Expenses	0				0				0	0
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Unbillables	0				0				0	C
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					17					Stuff -

Comm %	Client		Jul-14	Aug-14	Sep-14	Oct-09	Nov-14	Dec-14	Total Jan-Jun 09
		Fees invoiced	0	0	0	0	0	0	0
		General Expenses	0	0	0	0	0	0	0
		Travel + Subs							0
		Photo and Other							0
		Work Invoiced	0	0	0	0	0	0	0
	streth	Total Invoiced	0	0	0	0	0	0	0
	am								
0		Comm Internal	0	0	0	0	0	0	0
0		Comm External		0	0	0	0	0	0
		Expenses	0	0					o
		Freelance costs	0	0	0	0	0	0	o
		Total COS	0	0	0	0	0	0	1
		Total Income	0	0	0	0	0	0	0
		Total moonie							
		Fees invoiced	0	0	1,200	0	0	0	1,200
			0	2,500	320	2,000	0	0	4,820
		General Expenses		2,500	020	2,000			6,020
		Travel + Subs							-
		Photo and Other							6,020
		Work Invoiced		25,000	3,200	20,000			6,020
	oso	Total Invoiced	0	25,000	3,200	20,000	0	0	48,200
									1

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Stuff International Design



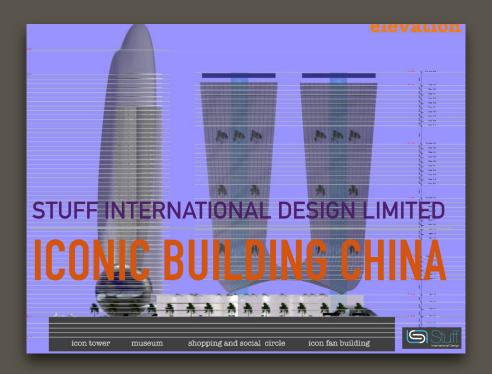


sectors we will work in

- * service
- * manufacture
- * retail
- * development
- * technology







Latest project

stuff international design





Camden Coffee House

Pr for web site

Key points

- Camden Coffee Company is a craft coffee company /that will in a group of locations around London. The first unit will open in Camden market one-off Londons most Creative areas were the hip people hang out.
- The big idea was "Coffee Stimulates Creative thought "Camden has produced some of our greatest music stars!
- Our creative expression was to capture the vernacular of the architecture, linked with crafted local barista coffee. Coffee is black and white strong stimulating.
- We want to create the creative spirit in the cafe, asking people to draw on coffee cups and display this inspired thought.
- Next shop opens Holborn, followed by others in and around Camden

Customer focus

- The customer must be the local business community and inhabitants, who will visit regularly.
- The CCC staff must understand the history of the local area and know we're to send people if they require other services.
- The brand must be integrated and reflect the character and history of the surrounding area to the coffee shop
- Hand-made coffee just as you like it with the best baristas freshly roasted beans done by CCC best provenance.
- The customer will be dynamic and like the idea that coffee is a stimulant to creative thought especially in Camden the centre of emerging music talent.



Competition and opportunities for CCC in the market place to be part of the third wave of coffee companies

- Coffee seller have traded on origins, Providence's, roasting, we are using local knowledge and hand crafted skills to make a coffee just as you like IT!
- Nero's is about Italian style





- Starbucks is provenance and innovative coffee recipes .
- Costa provenance





Union coffee the skill of roasting working with growers

Brand attributes





Looks

Eclectic Caring Local Knowledge of the history A friend Sociable



Essence

Coffee made with love for the community



Talks

About the beauty of making coffee Is interested in you Coffee is inspirational About where to get anything done locally Talks to other vendors Cool modern culture Local but aware of the world



Craft of making coffee Done with our own hands Know the area Part of the community Tells you stories



Latest thinking

The new coffee brands creative position is for Camden Coffee Company to be imbedded into the local community.

"Camdonist Camdon'ista"

Our coffee rocks

CAMDEN COFFEE COMPANY ROUTE A STRIPPED BACK BARISTA

STRIPPED BACK BARE -

It's great coffee/a great place- plain and simple

The place is total community – the customer makes the décor!

It's ordered chaos

- ★Organically changing melds with the customer mood!!!
- ★Original unique and bold
- **※**Unpredictable anything can happen
- **★**Stimulating 'Topic of the day'







CAMDEN COFFEE COMPANY ROUTE A contd.



CAMDEN COFFEE COMPANY ROUTE B

CAMDEN-ISTA BARISTA

All about Coffee and Camden

'Camden is London's nerve centre of Artisan creativity and trading since 1894'

Camden Coffee is the element that makes it happen!!!!



CAMDEN COFFEE COMPANY ROUTE B contd.



















CAMDEN COFFEE COMPANY ROUTE B contd.























ARTISAN





BagsUsing Black & White Stickers - On Craft Paper Bags









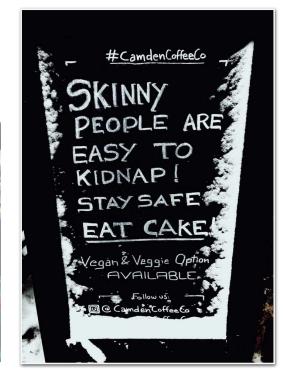
























NOW OPEN! COME AND VISIT US!

Amazing Coffee • Free Wifi • Relaxed Environment • Specialty Teas Delicious Cakes • Freshly Made Sandwiches And Soups

Morrisons "makes it"

Concept design direction for wayfinding 23 October 2017

Today we need to:

- Establish the dos and don'ts within the Morrisons Guidelines for the design of the wayfinding throughout the customer journey.
- Agree the design language for the wayfinding.
- Feedback on this initial design direction.
- Discuss the communication style to enable integration with the community.



Narrative to be integrated into wayfinding customer journey



Retail tone of voice as presented last week to be entwined within the customer journey

from source to the folk

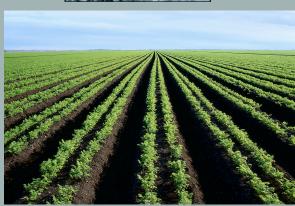
WHAT'S THE BIG STORY IDEA?

SOURCED FOR YOUR TABLE















UMBRELLA TONES OF VOICE

WHAT'S THE ONE THING THAT MAKES A MORRISONS UNIQUE AND WHY SHOULD WE BELIEVE IT?

2: MORRISONS MAKES IT

We are the only supermarket that makes our own food produce.

What we make, we make tasty, fresh and it's British. So from field and sea to your kitchen table we make it special for every family every day.

What better way of demonstrating Morrisons 'makes it'...

Than demonstrating they make their own butchers, fishmongers, bakers, etc, too. All their top-trained produce staff are all highly trained through intensive apprenticeships. All this great expertise, and knowledge gets passed on to the customer which makes it better for everyone.

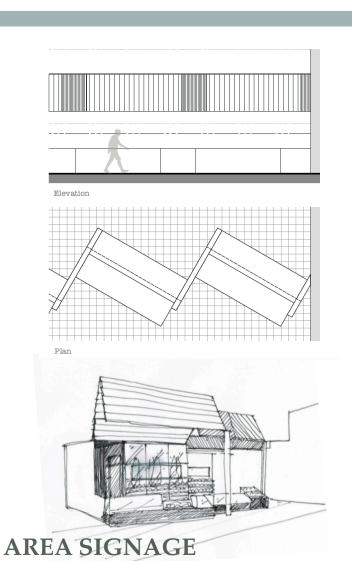
As for a shoppers in-store journey, they'll have be reassured knowing Morrisons make it their mission to provide the best produce and goods from far, wide and local to make any occasion.























PERIMETER SIGNAGE

Result

















NAVIGATION



Thank you









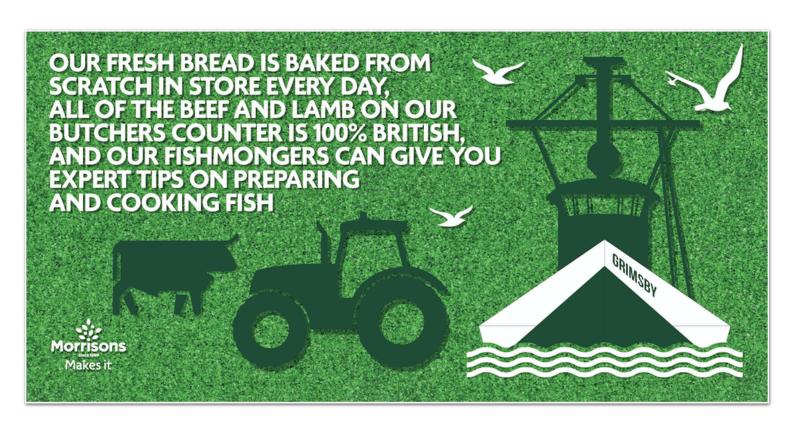






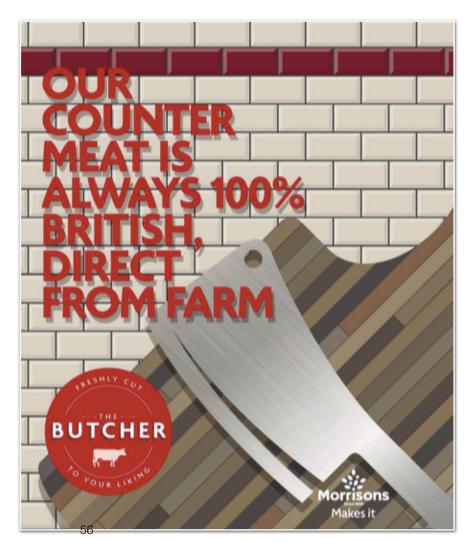
PERIMETER SIGNAGE



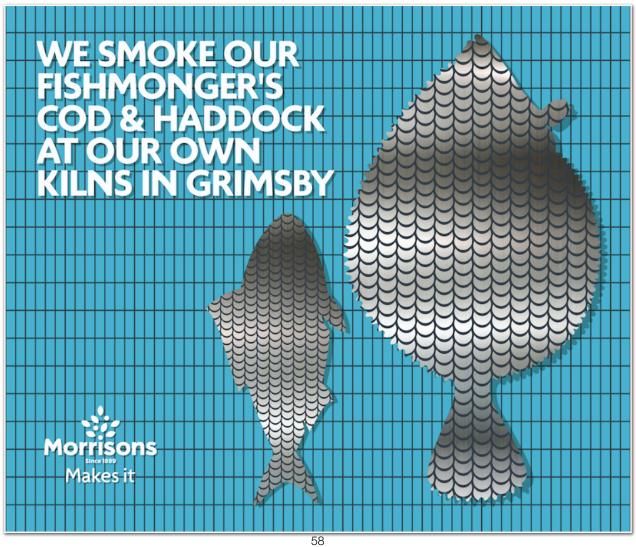








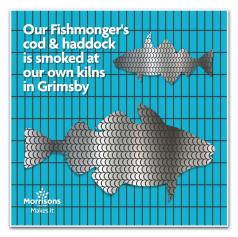
















Final Result

St Ives opening

Morrisons









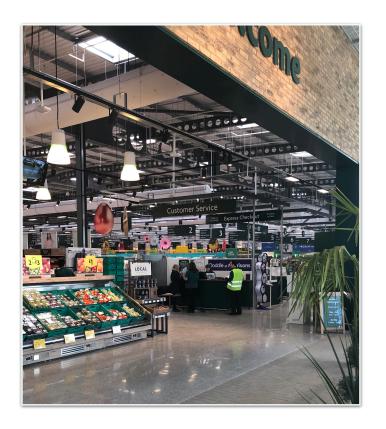














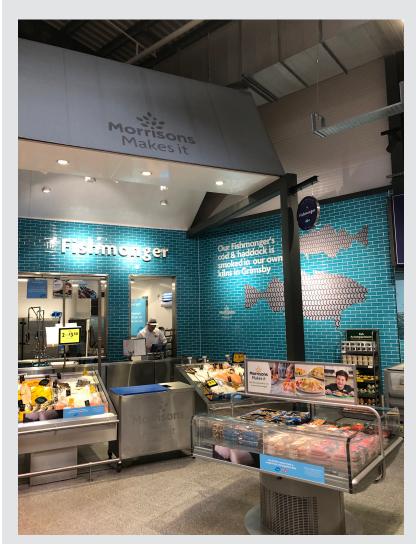






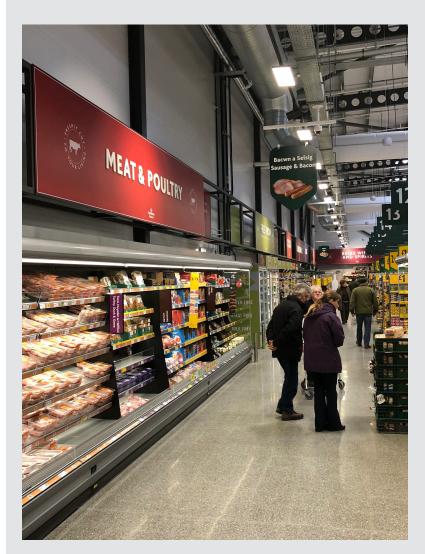


















STANDING STILL IS A THING OF THE PAST

service industry

stuff international design









service

- * O Pro
- * Knowledge mill
- * BNP Pariba





*** knowledgemill**

work smarter, not harder

Knowledgemill is designed for teams to share emails and documents turning unstructured individual data into valuable structured company assets. Team can work anywhere through any device to edit, update and review all emails and documents.
Up to date in real time, backed up and secure.
Outlook becomes central repository for all users.
Shared visibility of data ensures no duplication.





















manufacture drinks

















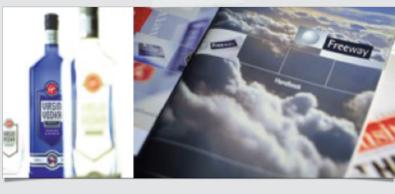




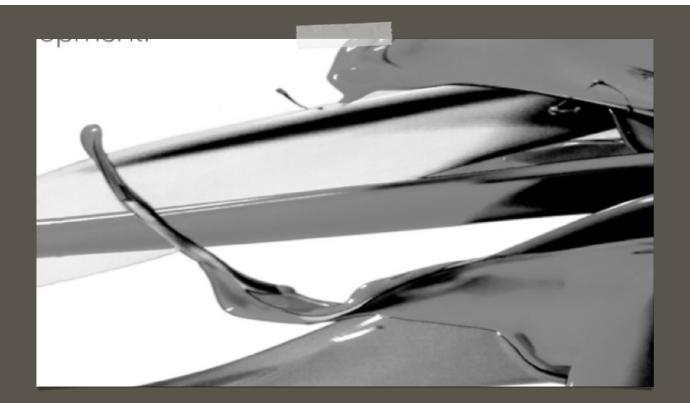








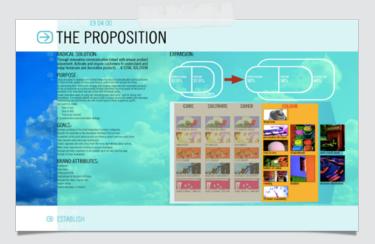


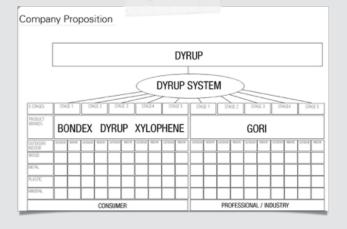


manufacture line logic











inspiration colour cosmopolitan Care simplicity educational

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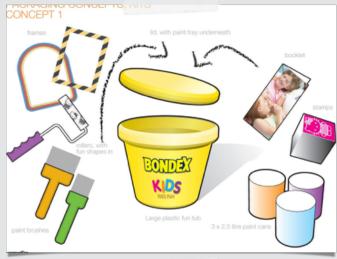






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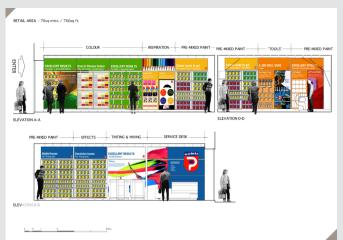


























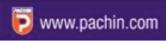
ALKYDS

We are manufacturers of decorative points, producing high quality products to generate a sales volume that fulfills our huge production capacity.

We are manufacturers of decorative paints, producing high quality products to generate a sales volume that fulfills our huge production capacity.

We supply the best products in different price categories to support our position as the biggest market shareholder in the Egyption market, and our continuous effort to enter new markets through exports. These products target all available market segments and distribution channels in order to assist our community in achieving their requirements with the best results.

	1 alternatives represent the last reads.						segments and distribution channels, in order to assist our community in achieving their requirements with the				
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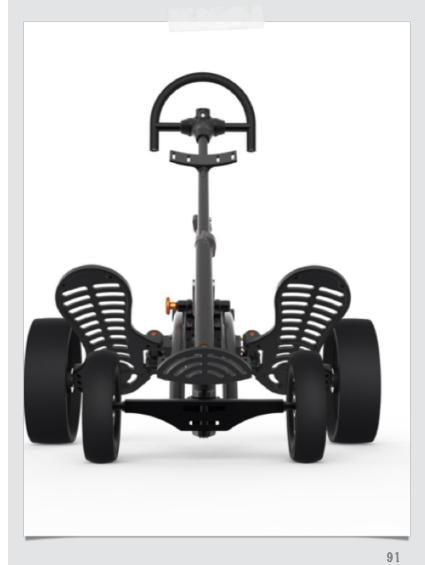








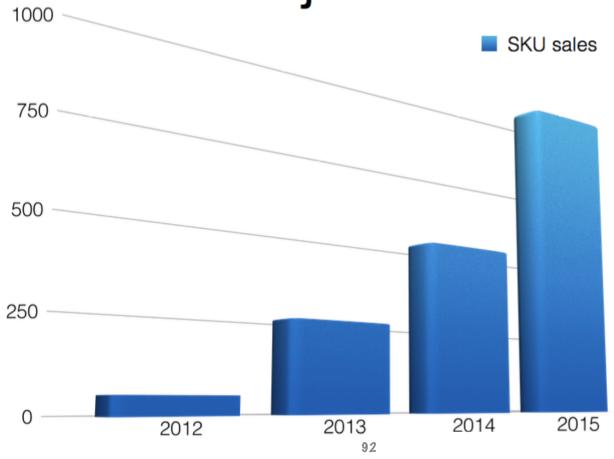
manufacture subtractive





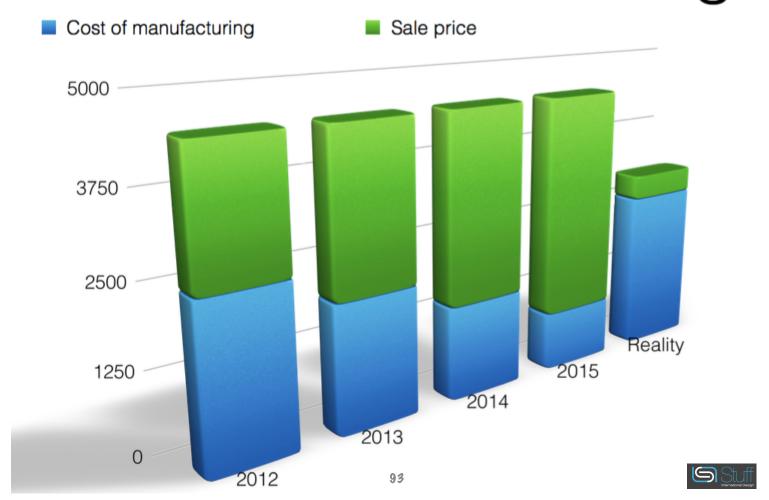


Objectives

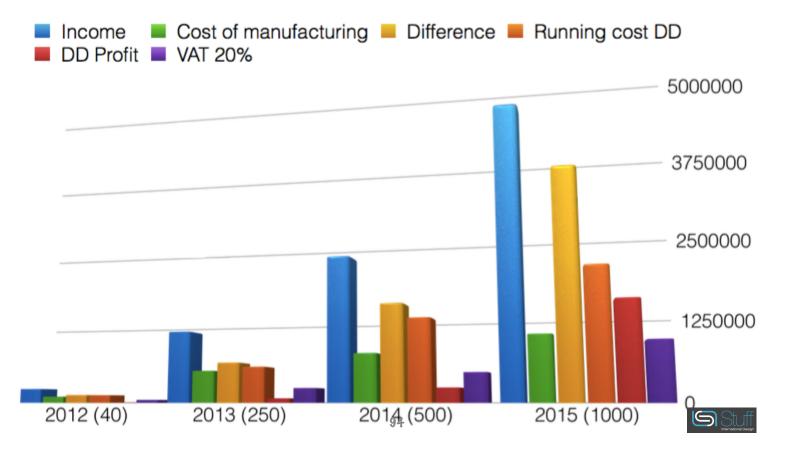




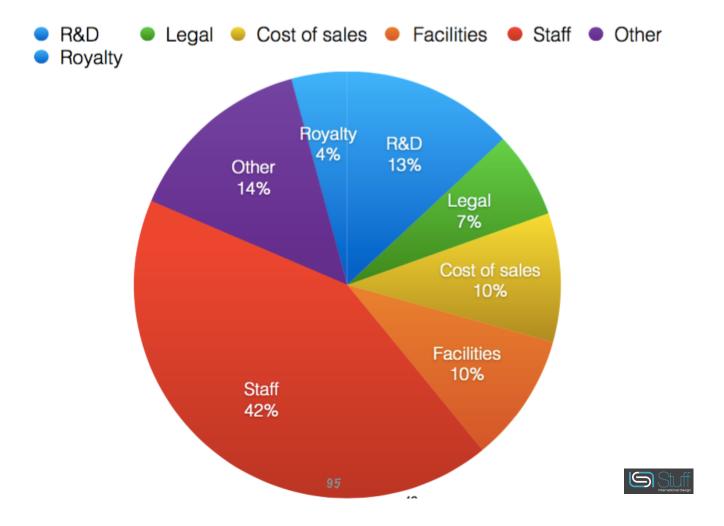
Cost of manufacturing



Potential income



Running cost





retail fast food

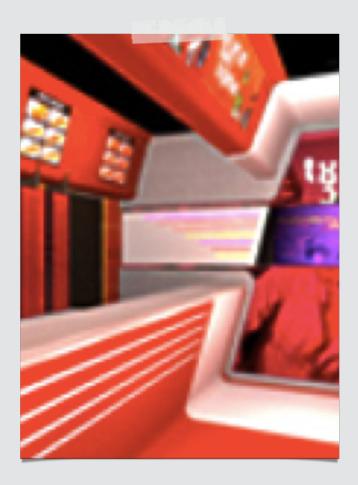
Food, Russia

ently run several fast food
ns wanted to create a unique
he Russian market and develop
brand that would be a new fusion
an and International taste.
rked with the client creating
t positioning, Brand philosophy,
posals and name generation,
esign and brand expression.
e currently looking to expand
cessful fast food concept.



























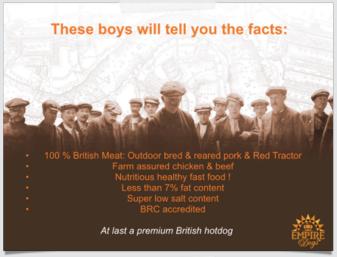


















wholesale food

PROJECT: Milano - Pizza Express Ireland

Since the end of 2009 948 have been working with the Pizza Express in house Marketing Team to assist in the creation of new future direction of the Brand Experience.

explored several alternative formats that have been trailed across the UK

All the stores are to have the same common elements and same common operational regimes but the restaurants will have different ambiences.

The unique designs of each of the stores will be tailored to meet local conditions customer profile and Architectural styles.









service resturants









PROJECT: Comptoir Libanais

Tony Kitsou and Gabriel started talking about the challenge of developing the brand into a more restaurant experience. The result is the store at South Kensington.

S48 stretched the brand to create a more authoritive Middle Eastern operation establishing visual display methods and merchandising techniques into the overall design.

Taking regional motifs 648 contemporised and brought them into a European mindset generating designs for balustrades and decorative elements

The design itself was to promoted a total Souk Style melding hot food service with Middle Bastern bazarre aesthetics.











ROJECT: BRGR.CO UK



PROJECT: Planet Organic, London, UK



Copyright studio48 2014

PROJECT: tea Pater Nostra Square London UK

audio48 created the overall physical brand sperience of a modern tea emporium.

he idea was to meld the very modern clean nes of the brand icon with an up-cycle iterior.

orking directly with the contractors and cal artists we created an unique English lodern urban feel

he antique furniture was adopted to fulfil ne functions of the tea shop – adding afrigeration units to old closets and using ntique wash stands as waste units.









Copyright studio48 2014

ROJECT: 'Smiths' of Smithfield, London, UK

n the heart of London's
hfield meat market is 9.0.8.
riel was responsible for
ing directly with celebrity
John Trode in the creation of
werall look and feel of the
i-level restaurant experience
for the overall brand language
material

restaurant exists over four
s - offering a ground floor
orassiere, the first floor
npagne bar Bubbles, a dinning
n on the 2nd floor and an a la
new-build restaurant on the

vertical integration has led an impressive return on stment, were every square e has been utilised for mercial return







110



retail

stuff international design







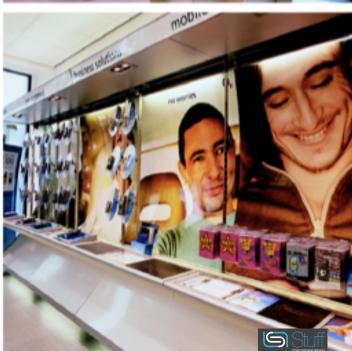












xpress, UK - wide

d Moulsdale, the owner cal Express, bought Practice off Boots st, we were empowered 10 sites, putting practice into press, speed. success was n environment imented the two offers.

has now been led into 80-100 sthe country, ring to be sessful combination in streets.













, Lebanon

is a family business that actures luxury chocolates in the Lebanon. Our job create a unique ning and then develop al, bags, packaging as the entire layout, e and fittings for the retail acluding designing the per.

siness is now thriving sina are setting up a acturing plant in Dubai, will support a worldwide se.

the prototype rented in Saudi Arabia.

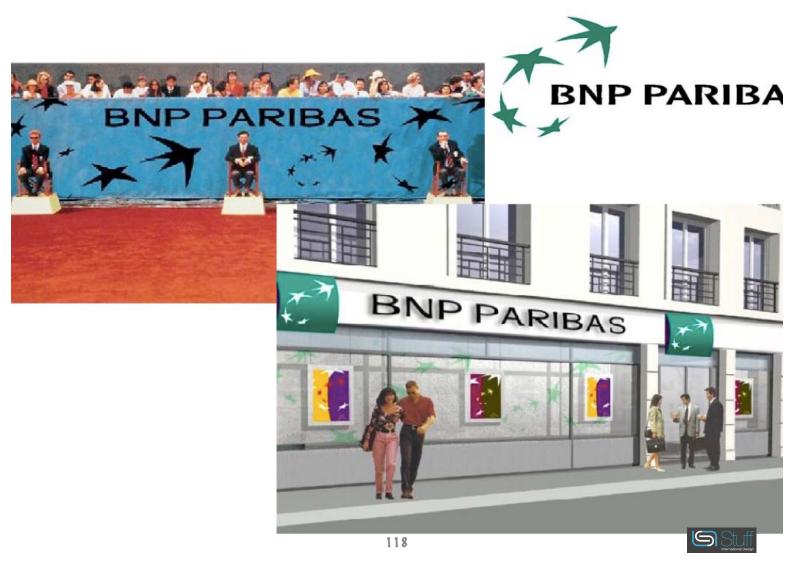








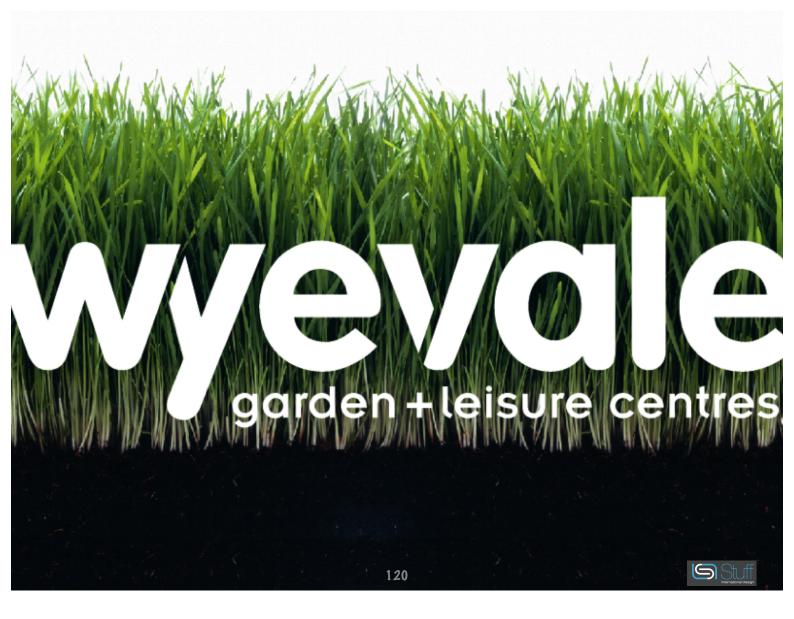














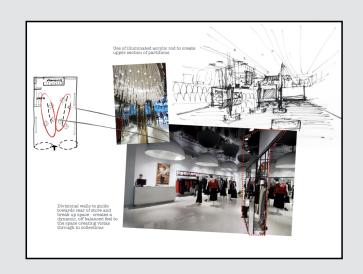


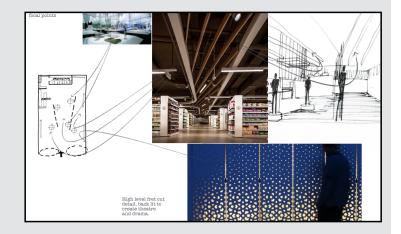






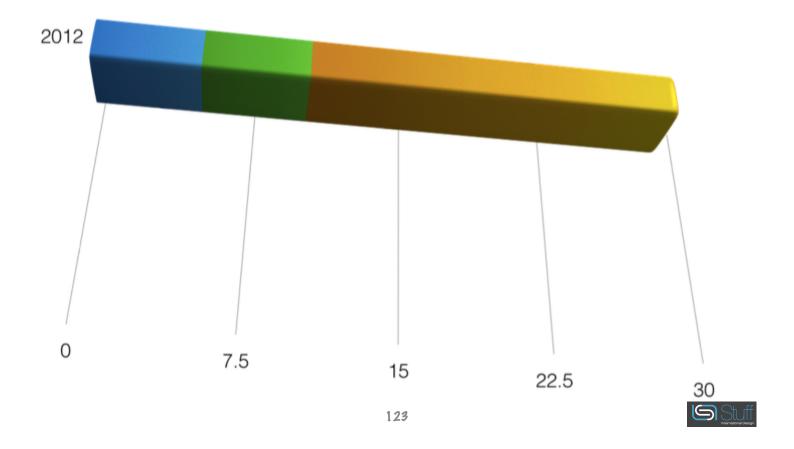


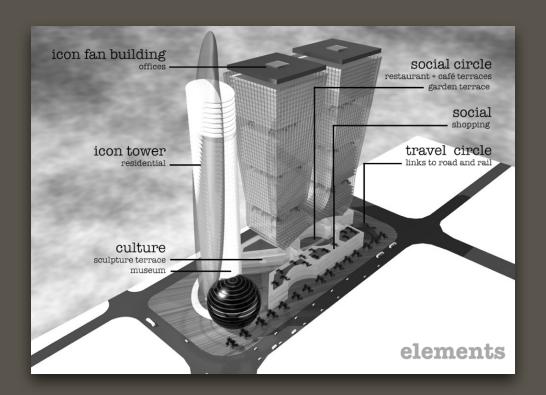






Price per unit

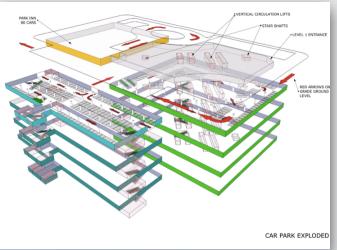




development

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Neil Whitehead 20th January 2025

Enterprising Futures

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Thank you

Neil Whitehead